Edoardo Mascheroni

Learning and Communication Professional

My Contact

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🌐 Click here to reach my portfolio.
Click here to reach my LinkedIn page.

Keywords

- Instructional Design
- Communication
- Learning Management System
- Web Design
- HTML, Bootstrap 3
- e-Learning

- Totara, Canvas, Moodle Workplace
- Articulate 360
- Adobe Design Suite
- Microsoft Suite
- Public Speaking
- Problem Solving

Education Background

- 2022-2023 - UNIVERSITY OF MARYLAND (EdX platform)
  MicroMaster: **Instructional design and technologies**

- 2019 - UNIVERSITY CA' FOSCARI, Venice, Italy
  II level master ITALS: **Advanced design in teaching Italian language and culture to foreigners**
  (Equivalent to a II level Postgraduate Certification in Education)

- 2018 - UNIVERSITY OF MILAN, Milan, Italy
  I level master PROMOITALS: **Promotion and teaching of the Italian language to foreigners**
  (Equivalent to a I level Postgraduate Certification in Education)

- 2011-2013 - UNIVERSITY OF MILAN, Milan, Italy
  Master's degree: **Culture and history of the publishing system**
  Faculty of Communication Science

- 2007-2011 - UNIVERSITY OF MILAN, Milan, Italy
  Bachelor's degree: **Italian Literature**
  Faculty of Literature and Philosophy

About Me

Dynamic and results-driven professional with expertise in Learning and Communication. I have a strong passion for Lifelong Learning, e-Learning, communication, information technology, and multimedia applications. Seeking to leverage skills and experience at UNICEF to drive and support positive behavior change. Check out my portfolio.

Professional Experience

Human Resources Assistant | UNICEF (G5; Step 4)

2024 | Global Shared Service Center, Budapest, Hungary

Role: Local Focal Point for Interagency Cooperation between UNICEF and UNHCR on the UNHCR-Tenancy project on Agora, UNICEF Learning Management System (LMS). Presenter in the UNICEF's Global Induction Training (GIT), live global training.
Main Skills Involved: Digital content and information management; External communications; Design, publishing and management of web pages; Graphic and web design using multimedia applications (Canva, Articulate 360, Adobe Premiere Pro); Public speaking and presentation skills; LMS: Moodle Workplace and totara.
Achievements: Maintaining a high-level standard of service with different stakeholders and clients (UN Agencies, Country Offices, Clusters, External and Internal Partners).

Service Request Coordinator | BRITISH TELECOMMUNICATIONS

2023 | BT Regional Operations Center, Budapest, Hungary

Role and skills involved: Coordination position between the different stakeholders involved in the process of selection, quotation and delivery of corporate internet services. Stakeholders' management; Formal internal communication. Creation of educational materials to teach the processes relating to the management of Italian customers.

Adjunct Lecturer | GRIFFITH UNIVERSITY

2021 – 2022 | Brisbane, Australia

Role and skills involved: Teaching Italian to university students. Student assessment and evaluation. Creation and management of e-learning teaching materials. Use of Learning Management Systems (LMS); Maintain communication with students. Creation and implementation of the online teaching curriculum for the Italian language courses.

Italian Teacher and Teachers Coordinator

ITALIAN CULTURAL INSTITUTE | 2017 | Guatemala City, Guatemala
STUDIO ITALIA Kft. | 2014-2016 & 2018-2020 | Budapest, Hungary

Role and Skills Involved: Teaching Italian to foreigners and teachers' coordinator. Trainer in training courses. Organization of school events for the promotion of the Italian language and culture, maintaining internal and external communication with different stakeholders (Universities, Cultural Institutes, National Agencies). Responsible for the transition to online teaching during the Covid epidemic.

Languages

Italian	●	●	●	●	●
English	●	●	●	●	○
Spanish	●	●	●	●	○